

WILLMAR® COLLECTION
WINDOWS AND PATIO DOORS

JELD-WEN®

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INSPIRED BY REAL LIFE

LIFE IS A SOURCE OF INSPIRATION

Your personality is the sum of your tastes and preferences—the colours, textures and shapes that you find inspiring.

You channel this same inspiration when making decisions about your home. From décor and design to architectural style, your personality and your home are inseparable.

Our philosophy is that choosing windows and patio doors is a personal matter, one inspired by beauty, art and the people in our lives.

Choose windows and patio doors that reflect the style of your home and mirror your personality. Let real life inspire your surroundings.





SUSTAINABLE SOLUTIONS

Long before it was recognized that carbon emissions have an impact on our climate, we set out to make sure JELD-WEN® products did not have to travel very far from factory to consumer. What began as a cost-saving measure in transport operations is now a company-wide commitment to minimizing greenhouse gas emissions. We are also committed to preserving the forest land owned by our company and have planted nearly three million trees in the past two decades while ensuring our timber harvests never exceed timber growth.



LET REASON BE YOUR GUIDE

At JELD-WEN of Canada, we craft custom windows and patio doors from the highest quality materials, designed to inspire homeowners and add beauty to the world. When designing your home, weigh each decision carefully, and let the faculty of reason guide you towards your inspired vision.

10 REASONS TO CHOOSE JELD-WEN® OF CANADA



LASTING QUALITY

Provides peace of mind for your home

Life is too precious to be spent worrying about windows and doors. Our products are carefully crafted and thoughtfully designed, so you can relax and enjoy the view from the comfort of your home.



SUSTAINABLE SOLUTIONS

Designed with the environment in mind

40 years ago, we began recycling wood waste to help reduce our impact on environmental resources, while maximizing our efficient use of materials. Today we are the leader in environmental sustainability. Choose JELD-WEN® for a greener planet.



PERFORMANCE READY

Windows that work for you

JELD-WEN windows and doors not only enhance the look of your home, they actually make it work better. Enjoy the convenience of our easy-to-operate, easy to maintain, energy-efficient line of products.



COMFORT ENGINEERING

Makes your home comfortable in any climate

Imagine the warmth of the sun's rays on the back of your neck as you sip your morning coffee. Comfort engineering is all about choosing the correct glass coating for your windows to customize the comfort level of your home.



CURB APPEAL

Puts your home ahead of the curb

Curb appeal is all about increasing the perceived value of your home with aesthetic options like painting your entry door a bold colour, or adding beautiful trim around your front windows. With the amount of options available through JELD-WEN, making your home stand out is easy.



INDUSTRY-LEADING WARRANTY

Because we believe in our products

JELD-WEN products come with an industry-leading warranty that protects against defects in material and workmanship. So you can enjoy years of reliability and home comfort knowing our dedicated customer service team is just a phone call away.



ENERGY EFFICIENCY

Reduces your carbon footprint and your energy bill

Not only do energy-efficient products provide energy savings, they also help reduce your home's carbon footprint. So you can enjoy the atmosphere within your home while helping to preserve the outdoors.



ENDLESS SELECTION

Let your imagination decide

Our wide selection of styles and custom options makes it is easy to use your favourite colours, tastes and textures as inspiration when choosing windows and doors. Our collections are designed to meet your vision.



INSPIRED BEAUTY

Enhances the appearance of your home

Our products are inspired by the beauty of the world to enhance the architectural profile of your home. Your home is more than just the place where you live, it is a work of art designed by you.



DECADES OF EXPERIENCE

Over 60 years of quality and craftsmanship

We can build just about anything, but experience is something that takes time. We have spent over 60 years helping homeowners choose products that suit their personality and their home. Let us put our experience to work for you.



YOUR WINDOW STORY





YOUR WINDOW STORY

Windows allow the essentials of nature, light, fresh air and the warming rays of the sun, into your home. As well, they provide comfort and protection from the extremities of the outdoors. The windows you choose for your home are a reflection of your personality; they tell the story of the people, places and experiences that have inspired you.



■ MATERIALS TO FRAME YOUR IMAGINATION

Our windows are crafted from high quality vinyl and include the option of exterior aluminum cladding on select styles. Choose a window that fits your vision and complements the architectural style of your home.

PAGE 09 ●



■ CUSTOMIZE YOUR WINDOWS

Style is the combination of tastes and preferences, the aesthetics that inspire you. Exercise your individuality by choosing options for your window that make it truly your own.

PAGE 11 ●



■ EMBRACE OUR WINDOW COLLECTIONS

Put a personalized finishing touch on your window. Discover a wide selection of custom options in each of our window collections, including colours, brickmould, grille patterns and more.

PAGE 22 ●

■ **Choosing the colour for the windows in your home should be a personalized decision.**

From an early age, we develop taste in colour. As we grow, we discover exciting new tints and shades of our favourite colours. They begin influencing the various facets in our lives, from the way we dress, to our vehicles, to the works of art we create. We offer an assortment of traditional earth tones and exciting architectural hues, to not only match the style of your home's exterior, but to satisfy your personal palette as well.

■ **Choose from our assortment of carefully crafted decorative glass.**

Your window is a product of self-expression. Draw inspiration from your favourite blown-glass sculpture or marble mosaic and create your own design. Is there a room in your home where you desire both privacy and natural light, such as a washroom or home office? Add a touch of distinction to your personal space with tinted or textured glass, and fill your world with rejuvenating natural light.

■ **Enjoy the modern replication of the intertwined grille patterns found in traditional window styles.**

Give your contemporary windows a classic appearance, while creating an attractive focal point within the area of the glass pane. Choose from our selection of grille configurations, or draw inspiration from the shapes and silhouettes in your surroundings, and have us design a custom pattern.

■ **Replicate the classic aesthetic of traditional wooden trim with brickmould.**

Many of our products are inspired by our nostalgia for character homes from the past. Brickmould is no exception. Brickmould frames the outside of the window, fusing the seam between your window frame and your exterior siding, stucco or brick. Choose a brickmould that suits your style, and let your home become a creation of your own.

■ **Operational windows are instrumental in allowing fresh air into the home.**

Enjoy a warm summer wind, or brisk autumn breeze, all from the comfort of your living space. Operating window hardware and locking mechanisms ensure you can enjoy the elements of the outdoors, while maintaining a comfortable atmosphere within.



DID YOU KNOW?

You can design your own custom grille patterns. To learn more about grille options, **see page 19**



DID YOU KNOW?

Vinyl window exteriors are available in a range of colours



DID YOU KNOW?

Fixed windows can be used to complement or simulate operational windows when grouped together



MATERIALS TO FRAME YOUR IMAGINATION



WINDOW MATERIALS TO REALIZE YOUR VISION

The window selection process starts with imagination. When elements in the world, the glow of light or the radial shapes found in nature, and architecture, make an impression on you, inspiration occurs. The frame materials you choose for your windows, whether vinyl or aluminum-clad vinyl, should not only fit the style of your house, they should enhance the appearance of your home.

■ NEW JWC8500 SERIES WINDOWS

JELD-WEN® of Canada proudly presents the innovative JWC8500 series window, meticulously engineered to exceed customer expectations with a 26% slimmer frame that maximizes the glass area to allow for a superior view. The JWC8500 series offers exceeding performance with up to 22% better energy efficiency, to meet Canada's 2030-rated energy efficiency window target today.



■ Choose ES3500 Vinyl Windows for Low Maintenance and High Performance

Vinyl windows are an affordable, low-maintenance option, that provide a clean, modern look. These windows are built to weather the extremities and provide excellent insulation while they're at it. Cozy up in your favourite chair and enjoy comfortable, consistent room temperature on a warm or cool day. Vinyl gives you the versatility of interior and exterior options, energy efficiency and a modern appearance, on any budget.





CUSTOMIZE YOUR WINDOWS



OPTIONS TO PERSONALIZE YOUR WINDOWS

How do you personalize a window? Perhaps your birthstone, or favourite painting, becomes inspiration for a colour palette; a family crest, or heirloom might inspire a window design or grille pattern. With JELD-WEN®, the options are limitless. We want you to use the personal connections you have forged in life as inspiration for your window design. In this way, your window becomes more than just an opening into your home, but a meaningful artifact in itself.

WINDOW STYLES

Pick a window that suits your style

GLASS OPTIONS

Customize your window glass

COLOURS

Numerous colour choices to offer a finish that suits your home

GRILLE OPTIONS

Enjoy a variety of grille materials and patterns

EXTERIOR OPTIONS

Frame the outside of your window

The following pages are an overview of some of the features available in the world of windows.

These options are not collection specific and are intended to familiarize you with some of the terminology involved in the window selection process.

For a helpful summary of our specific window collections, turn to page 22.

WINDOW STYLES

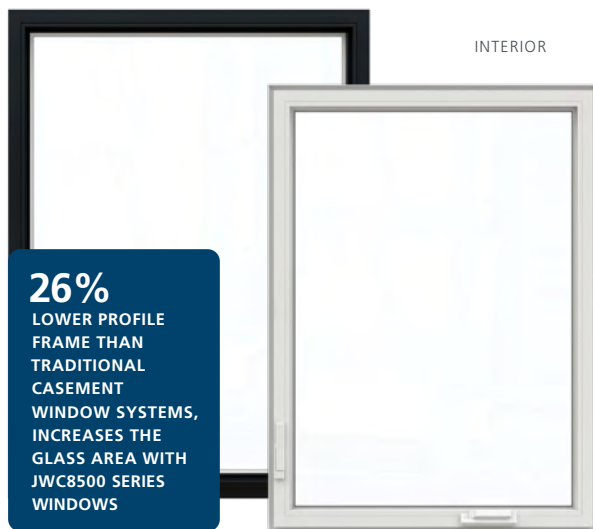
Choose a window style that fits your personality while meeting the functional requirements of your home. Whether your aesthetic is modern, classic, or integrates elements of both, JELD-WEN® has a window style for your world.

■ CASEMENT

Hinged on the side and swings outward like a door

These popular, easy-to-open windows offer the tightest seal of all operational windows. Equipped with a crank handle, Casement windows can open a full 90° allowing for maximum ventilation.

EXTERIOR



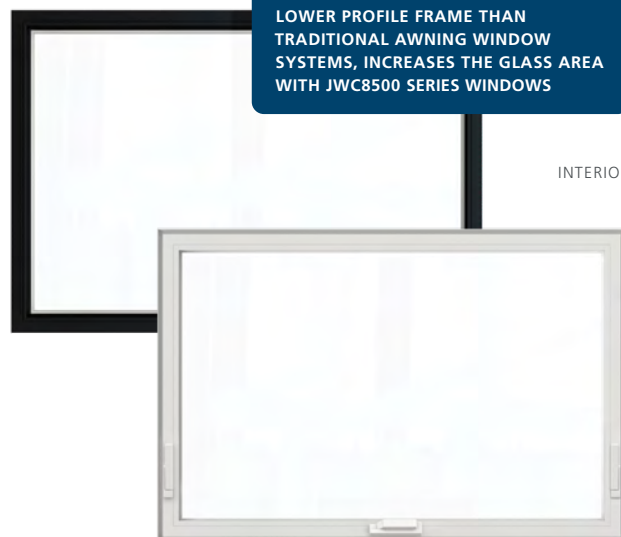
INTERIOR

■ AWNING

Hinged along the top and swings outward

Awning windows allow for air movement in just about any kind of weather. Equipped with a crank handle, these horizontally inclined windows are ideal for small spaces, such as over a crowded counter or kitchen sink.

EXTERIOR



INTERIOR

Window colours shown are for inspiration only. Ask an associate about our full colour offering.



DID YOU KNOW?

You can customize your look with mullied windows

Combine different sizes and styles of windows into one seamless design to create a custom look that is modern and clean. With JELD-WEN's unparalleled selection of window styles, creating innovative window combinations has never been easier.

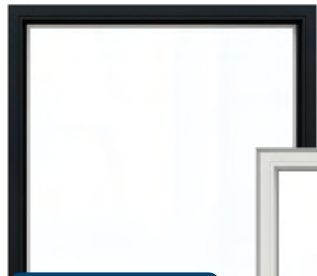


■ FIXED

Features matching sightlines to operational units

Combine this stationary window with Casement or other operational window types to create expansive views with visible sightlines. Popular in contemporary architecture, fixed windows give your home a truly modern aesthetic.

EXTERIOR



INTERIOR



26%
LOWER PROFILE
FRAME THAN
TRADITIONAL FIXED
WINDOW SYSTEMS,
INCREASES THE
GLASS AREA WITH
JWC8500 SERIES
WINDOWS

■ PICTURE

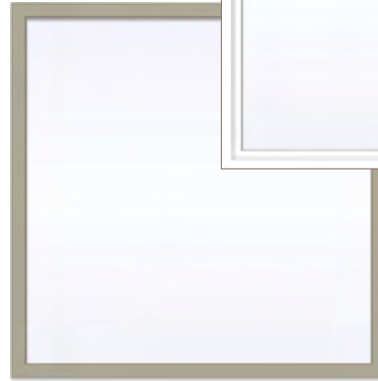
Stationary non-operational viewing window

Picture windows are non-operational and feature a low profile frame to maximize glass surface, allowing a beautifully clear, unobstructed view. Available on select products.

INTERIOR



EXTERIOR



■ SINGLE HUNG

Has one movable bottom sash

Single Hung windows are a popular choice for all home styles. They open by sliding the bottom sash up, which allows you to control the amount of incoming airflow. The bottom sash is side load which allows you to horizontally remove for easy cleaning and maintenance.

EXTERIOR



INTERIOR



■ SLIDER

Features a horizontally sliding sash

Slider windows are helpful for adding airflow to tight spaces. They are available with one operable and one stationary sash. The operable sash can be lifted out for easy cleaning and maintenance.

EXTERIOR



INTERIOR



■ BAY

An angled series of three windows that increase your inside space

Bay windows consist of a combination of windows, typically three, with angled sides that extend a room outward. They can include a combination of fixed or operable units (Casement or Single Hung).

OUTSIDE BAY



■ BOW

A gradually angled series of windows designed to create space in a room

Bow windows feature a combination of windows, typically four or five, with gentle angles that create the illusion of a curved wall.

EXTERIOR



■ RADIUS/GEOMETRIC

Can be customized to just about any size and shape

Radius/Geometric windows can be customized to almost any size and shape and be combined with other windows.

EXTERIOR

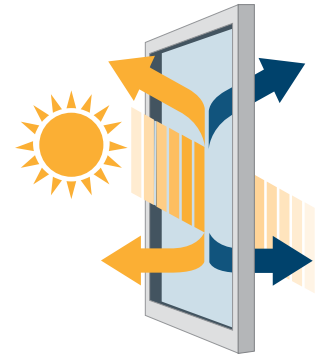


EXTERIOR



Window colours shown are for inspiration only.
Ask an associate about our full colour offering.

GLASS OPTIONS



■ LOW-E GLASS OPTIONS

Low-E (low-emissivity) glass helps keep your home warm in the winter and cool in the summer. During warmer months, Low-E repels the UV rays that cause excess heat, keeping your home comfortable. When it gets cold out, Low-E absorbs UV rays from the sun and reflects heat back into the home from heating systems, keeping your home nice and warm even during the chilliest months of the year. The more insulation your windows have, the more comfortable your room temperature will be, year-round.

■ CHOOSE SUNFLOW™ LOW-E GLASS FOR PASSIVE SOLAR HEAT GAIN



SunFlow™ Low-E glass helps harness the sun's energy to warm your indoor spaces. Install SunFlow Low-E glass on east-facing windows if you want heat gain in the morning. It features one layer of Low-E silver and offers the highest energy rating, SHG, and visibility.

■ CHOOSE SUNSTABLE™ LOW-E GLASS TO REDUCE HEAT GAIN



SunStable™ Low-E glass delivers year-round comfort, reflecting an intermediate level of heat back into your home. This product's patented two layers of Low-E silver coating provides clarity and high performance with solar control and reducing window heat gain. Offers moderate SHG, U-Factor, UV protection, and visibility. A balanced solution for most climates.

■ CHOOSE SUNRESIST™ LOW-E GLASS FOR SOLAR CONTROL



SunResist™ Low-E glass that provides the ultimate in protection from sun exposure. Consisting of three layers of Low-E silver to provide the lowest U-Factor and highest UV protection. Its patented coating offers an ideal balance of solar control and high visibility. Helps in blocking up sun's damaging rays, Low-E glass sets a new standard in energy performance for windows. Provides high levels of year-round comfort and energy savings.

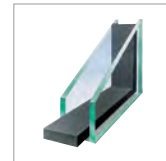
■ DUAL-PANE AND TRI-PANE

JELD-WEN® offers insulating glass options that respond to various environmental conditions, regardless of your home's location or architecture. Our insulating glass options are available as Dual-Pane (two glass panels separated by a sealed airspace) or Tri-Pane (three glass panels separated by two sealed airspaces). Tri-Pane glass is especially appropriate for extreme climates, since the additional glass and airspace provide improved insulation. Ask an associate about the availability of Tri-Pane in the window style of your choice.

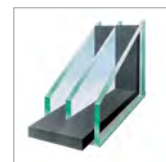


Heatsave™ Glass

Combined with other Low-E options, SunFlow, SunStable and SunResist, to amplify U-Factor and maximize energy retention.



Dual-Pane Glass



Tri-Pane Glass

■ TEMPERED GLASS

Glass is heat treated to avoid breaking into sharp pieces when met with force or pressure. Increasing strength and peace of mind to reduce injury.

ENERGY EFFICIENCY

Although they don't use energy, windows and doors can be a major source of heat loss. As a result, more Canadians are seeking high-performance, energy-efficient windows and doors. By considerably lowering energy costs, energy-efficient windows translate into substantial savings while providing comfort to your home. In addition, they can reduce potential condensation and cut down on outside noise.



JELD-WEN® continues to strive for energy efficiency in all stages of the manufacturing process as well as in real-world performance. For a difference you can see, feel and hear, trust JELD-WEN as your leader in energy efficiency.

ENERGY STAR®

Homes equipped with ENERGY STAR® qualified products have lower operating costs because they use less energy than conventional products. From an environmental perspective, improving efficiency reduces greenhouse gases that contribute to climate change.

ENERGY STAR® qualified JELD-WEN® products feature the following:

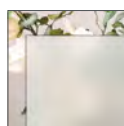
- Low-E glass
- Argon gas in sealed units
- Warm-Edge technology spacer bars
- Superior air tightness
- A visible label with the ENERGY STAR symbol and the product qualifications

PRIVACY GLASS

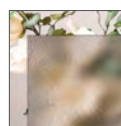
Let light in while maintaining privacy with textured and tinted glass. We offer a wide range of textures to meet your aesthetic preferences. Availability is dependent on product.



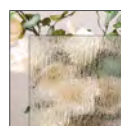
Grey
Tinted



Sandblasted
Obscure



Pinhead
Obscure



Rain



Clear

GLASS PERFORMANCE

LOW-E	DUAL-PANE OR TRI-PANE / GLASS OPTION	SOLAR HEAT GAIN (SHGC)	VISIBILITY (VLT)	UV PROTECTION
		Harness the sun's energy to heat your home.	Notes the amount of visible light allowed through the window.	Protect your health and décor from the sun's harmful UV rays.
SUNFLOW™ x1 Low-E	Dual-Pane Low-E/Clear			
	Tri-Pane Low-E/Clear/Low-E			
	Tri-Pane + HeatSave™ Low-E/Clear/Low-E/Low-E			
SUNSTABLE™ x2 Low-E	Dual-Pane Low-E/Clear			
	Tri-Pane Low-E/Clear/Low-E			
	Tri-Pane + HeatSave™ Low-E/Clear/Low-E/Low-E			
SUNRESIST™ x3 Low-E	Dual-Pane Low-E/Clear			
	Tri-Pane Low-E/Clear/Low-E			
	Tri-Pane + HeatSave™ Low-E/Clear/Low-E/Low-E			



WHAT IS COMFORT ENGINEERING?

Comfort Engineering is the process of reviewing the Low-E glass options and operating styles for the windows in your home in order to regulate room temperature and create year-round comfort.

Do you enjoy waking up to the sun's warming rays in the morning? You may consider installing SunFlow™ Low-E glass, which provides passive solar heat gain, on an east-facing window in your bedroom. There may also be a room in your home where you are looking to reduce heat gain, such as living room with large, high UV exposure windows. SunStable™ or SunResist™ Low-E glass repels UV rays, which helps curb excess heating during the warmest hours of the day.

By choosing the right glazing options, you also get the freedom to place furniture closer to windows without worrying about temperature inconsistencies. In this way, you actually increase the usable square-footage within your home, so you are able to make the most of your living space.

■ COLOURS

Increase your home's sense of visual harmony with our extensive colour-matching capabilities. Choose from over 40 colours such as heirloom white or mocha cream, or go for a bold choice of sea foam. Draw inspiration from your surroundings and develop your own custom palette. Ask an associate for full range of colour offering.

VINYL COLOURS



WHITE
VINYL

PREMIUM FINISHIELD™ LAMINATE COLOURS



FRENCH
VANILLA



SMOKE
WOODGRAIN



CLAYSTONE



SABLE



SLATE



CHESTNUT
BRONZE



JET
BLACK

STANDARD OPTIONS



FRENCH
VANILLA



IVORY



DESERT
SAND



STEELE
GRAY



MOONLIT
MOSS



WINDSWEPT
SMOKE



COMMERCIAL
BROWN



CHESTNUT
BRONZE



BLACK

PREMIUM OPTIONS



HEIRLOOM
WHITE



ARCTIC
SILVER



HUNTER
GREEN

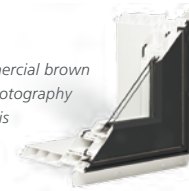


MESA
RED



CASCADE

Moonlit moss, windswept smoke and commercial brown are a Gentek Colour Match. Variances in photography and printing may cause colours shown in this catalogue to vary from the actual finish.



■ GRILLE OPTIONS

GRILLES BETWEEN GLASS (GBG)

Grilles Between Glass (GBG) are a non-removable feature built within the glass, making them an attractive, low-maintenance option. They create the luxurious appearance of traditional grilles, while offering easy cleaning for both interior and exterior glass surfaces.



Grilles Between
Glass

SIMULATED DIVIDED LITES (SDL)

Simulated Divided Lites (SDL) are installed directly on the exterior and interior surfaces of the glass (non-removable), boosting your window's curb appeal potential while recreating the traditional appearance of a true divided lite. Install an optional shadow bar to complete the authentic look.

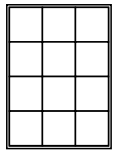


Simulated Divided Lites

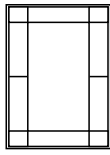
Shadow Bar

■ GRILLE PATTERNS

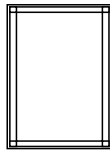
Choose a standard pattern or design your own custom grille pattern.



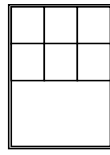
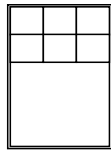
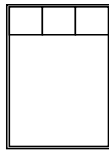
Colonial



Prairie



Transom



■ EXTERIOR OPTIONS

BRICKMOULD

Brickmould provides a traditional window look and the finishing touch to the exterior of your home by framing the outside of your window. Brickmould is available in a variety of styles and widths, from narrow to wide, to suit your needs. Casing, a common term for wood brickmould, gives your window a true traditional finish. Choose between open and closed brickmould based on the type of siding on your home as well as your aesthetic preference.



Without Brickmould



With Brickmould



Sill Nosing

When paired with a wide brickmould, sill nosing replicates the traditional look of a wood window.



CLOSED BRICKMOULD

Closed brickmould is used in applications where the owner wants to replicate the true look of traditional wood window brickmoulds. Closed brickmould lacks an open channel and instead relies on the proud edge of the brickmould which the exterior finishing materials butt directly up against. Closed brickmould is more commonly used with brick or stucco applications.



OPEN (J-CHANNEL) BRICKMOULD*

Open brickmould is used in applications where the exterior finish of the home is siding. The integral channel allows the siding to slide neatly into the back of the brickmould, thereby eliminating the need for applied J-trim.

**Available on vinyl window products only*

■ INTERIOR OPTIONS

JAMB EXTENSIONS

Jamb extensions are an interior window feature which allows your frame to fit window openings of varying depths. By extending the window jambs to the precise length required, your window is able to sit flush with your interior wall. So, if you have a window frame that isn't quite as deep as your wall opening, jamb extensions can be used to make it fit. Once the appropriate jamb length is applied, your window is ready to finish with interior trim to match your décor. Our extensions are factory applied in your choice of jamb widths and colours.



Vinyl
Interior Jamb



Wood Jamb



Primed
Wood Jamb



U-CHANNEL RETURN

U-Channel returns are designed to accept 1/2" and 3/4" (13 mm and 19 mm) materials. You can finish your windows with a sleek return of drywall back to the window or choose a hardwood that matches your casing or flooring. The possibilities are endless.



JELD-WEN

Find the collection
to fit your home at
jeld-wen.ca



OUR WINDOW COLLECTIONS



EXPLORE OUR COLLECTIONS

JELD-WEN® is unparalleled when it comes to selection. In addition to our assortment of window and door styles and options, we offer a variety of specific collections, each with its own distinctive features and personality. Which complements your world?



■ JWC8500 SERIES VINYL WINDOWS

As Canada's weather gets more extreme due to climate change, the need for energy-efficient products that can stand up to the elements is greater than ever. JELD-WEN® of Canada proudly presents the innovative JWC8500 series window, meticulously engineered to exceed customer expectations with the perfect blend of style, performance and energy savings.

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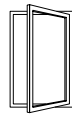
■ WILLMAR® COLLECTION VINYL WINDOWS

There is a certain peace of mind in knowing your windows are built to resist the elements and provide years of lasting operability. These windows merge modern style with tried-and-true craftsmanship. For low maintenance, energy efficiency and a variety of design options, choose Willmar® Collection vinyl.

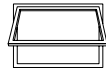
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JWC8500 SERIES VINYL WINDOWS

■ WINDOW STYLES



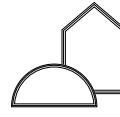
Casement



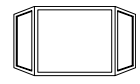
Awning



Fixed

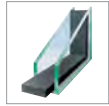
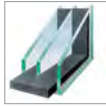
Radius/
Geometric

Bow



Bay

■ GLASS OPTIONS

Dual-Pane
GlassTri-Pane
Glass

LOW-E GLASS



SunFlow™



SunStable™



SunResist™

PRIVACY GLASS

Grey
TintedSandblasted
ObscurePinhead
Obscure

Rain

TEMPERED GLASS

Glass is heat treated to avoid breaking into sharp pieces when met with force or pressure. Increasing strength and peace of mind to reduce injury.

■ COLOURS

VINYL COLOURS

WHITE
VINYL

PREMIUM FINISHIELD™ LAMINATE COLOURS

FRENCH
VANILLASMOKE
WOODGRAIN

CLAYSTONE



SABLE



SLATE

CHESTNUT
BRONZEJET
BLACK

STANDARD PAINT COLOURS



IVORY

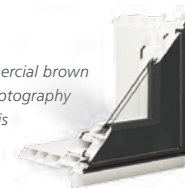
DESERT
SANDSTEELE
GRAYMOONLIT
MOSSWINDSWEPT
SMOKECOMMERCIAL
BROWNCHESTNUT
BRONZE

PREMIUM PAINT COLOURS

HEIRLOOM
WHITEARCTIC
SILVERHUNTER
GREENMESA
RED

CASCADE

Moonlit moss, windswept smoke and commercial brown are a Gentek Colour Match. Variances in photography and printing may cause colours shown in this catalogue to vary from the actual finish.



■ EXTERIOR OPTIONS EXTERIOR VINYL TRIM



1 5/8" (41 mm)
Brickmould



2" (51 mm)
Brickmould



Sill Nosing
with End Cap

Available on 1 5/8" (41 mm)
and 2" (51 mm) Brickmould



1 5/8" (41 mm)
Flush Fin



1 1/4" (32 mm)
J-Trim

SNAP-ON BRICKMOULD CAP

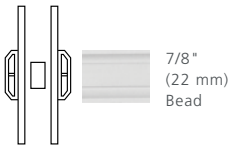
An exterior brickmould cap snaps on to conceal the screws underneath.



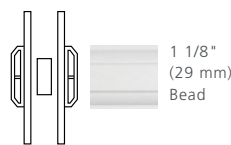
■ STANDARD GRILLE PATTERN

SIMULATED DIVIDED LITES (SDL)

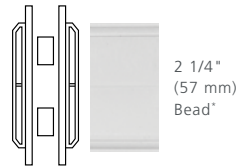
Simulated Divided Lites (SDL) can be applied to window glass exterior and interior (vinyl). Exterior SDL are made to match the window colour, where interior SDL come in white.



7/8"
(22 mm)
Bead



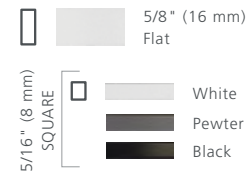
1 1/8"
(29 mm)
Bead



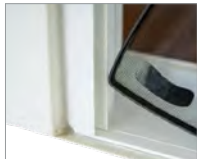
2 1/4"
(57 mm)
Bead*

GRILLES BETWEEN GLASS (GBG)

Flat grilles are available two-toned (black only).



■ SCREENS



Discover the innovative FlexScreen, featuring U-Channel integration for a secure fit without pins or corner keys. Enjoy effortless removal by folding the screen inward. Its sleek design and rip resistance outshine conventional screens.



View through regular
fiberglass insect screen



View through BetterVue™
insect screen



BETTERVUE™ SCREENS*

BetterVue™ screens are designed to keep insects outside, while letting natural light inside. They feature fine, black fiberglass mesh with a light gloss finish.

■ HARDWARE

CASEMENT AND AWNING HARDWARE



OPERATOR

Dual-arm assembly effortlessly pushes the sash out and pulls it back.



STYLIZED FOLDING NESTING HANDLE

Contoured operator with folding handle for ease of use. Made from high-performance materials for years of carefree use.



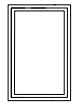
MULTI-POINT

Added security as well as a tight seal.

WHITE
Standard Hardware Finish

WILLMAR® COLLECTION VINYL WINDOWS

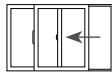
■ ES3500 WINDOW STYLES



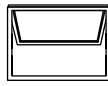
Picture



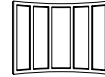
Single Hung



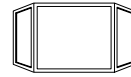
Slider



Fullvent

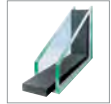
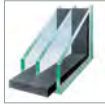
Radius/
Geometric

Bow



Bay

■ GLASS OPTIONS

Dual-Pane
GlassTri-Pane
Glass

LOW-E GLASS



SunFlow™



SunStable™



SunResist™

PRIVACY GLASS

Grey
Tinted

Rain

Pinhead
ObscureSandblasted
Obscure

TEMPERED GLASS

Glass is heat treated to avoid breaking into sharp pieces when met with force or pressure. Increasing strength and peace of mind to reduce injury.

■ COLOURS STANDARD COLOURS

Ask about our full colour offering.

VINYL COLOURS

WHITE
VINYL

PREMIUM FINISHIELD™ LAMINATE COLOURS

FRENCH
VANILLASMOKE
(WOODGRAIN)

CLAYSTONE



SABLE



SLATE

CHESTNUT
BRONZEJET
BLACK

STANDARD PAINT COLOURS

FRENCH
VANILLA

IVORY

DESERT
SANDSTEELE
GRAYMOONLIT
MOSSWINDSWEPT
SMOKECOMMERCIAL
BROWNCHESTNUT
BRONZE

BLACK

PREMIUM PAINT COLOURS

HEIRLOOM
WHITEARCTIC
SILVERHUNTER
GREENMESA
RED

CASCADE

Variances in photography and printing may cause colours shown in this catalogue to vary from the actual finish.

■ STANDARD GRILLE PATTERN

SIMULATED DIVIDED LITES (SDL)

Simulated Divided Lites (SDL) can be applied to window glass exterior and interior (vinyl). Exterior SDL are made to match the window colour, where interior grilles come in white.

7/8"
(22 mm)
Bead1 1/8"
(29 mm)
Bead Vinyl SDL2 5/16"
(59 mm)
Bead*

GRILLES BETWEEN GLASS (GBG)

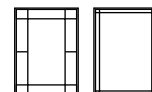
5/8" (16 mm)
Flat5/16" (8 mm)
SQUARE

White
Pewter
Black

STANDARD GRILLE PATTERNS



Colonial



Prairie



Transom

Custom
Pattern

■ EXTERIOR OPTIONS EXTERIOR VINYL TRIM



1 5/8" (41 mm)
Brickmould



2" (51 mm)
Brickmould



Sill Nosing
with End Cap

Available on 1 5/8" (41 mm)
and 2" (51 mm) Brickmould



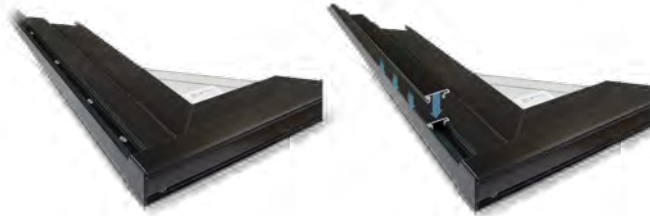
1 5/8" (41 mm)
Flush Fin



1 1/4" (32 mm)
J-Trim

SNAP-ON BRICKMOULD CAP

An exterior brickmould cap snaps on to conceal the screws underneath.



■ INTERIOR OPTIONS

JAMB EXTENSIONS

Our window jamb extensions are factory applied in your choice of jamb widths and let you match your décor with a variety of options.



Vinyl



Wood



Primed Wood
Window

INTERIOR U-CHANNEL

Install your own jamb extension on the interior of the window frame with an Integrated U-Channel that allows 1/2" and 3/4" (13 mm and 19 mm) material. Factory applied jamb extensions are available in vinyl, wood and primed wood.



■ HARDWARE

SINGLE HUNG AND SLIDER HARDWARE



Cam-Lock (Standard)

STANDARD INTERIOR FINISHES



WHITE



PATIO DOORS





DID YOU KNOW?

You can add a transom window above your patio door or sidelites to increase the amount of light in a room

PATIO DOORS FOR YOUR WORLD

The essential link between your indoor and outdoor living spaces, patio doors are the primary access points used by guests and inhabitants of the home to reach their decks, balconies, porches and backyards.

Choose a patio door that fits the function required by your installation location. Then choose from a variety of custom options, including colours, grille patterns, glass options, hardware and panel configurations, and make your patio door your own.



■ CONSIDER YOUR PATIO DOOR OPTIONS

Style is the combination of tastes and preferences, the aesthetics that inspire you. Exercise your individuality by choosing the right sliding patio door for your home to make it truly your own in function and style.

PAGE 30 ●



■ CUSTOMIZE YOUR PATIO DOOR

Put a personalized finishing touch on your patio door. Discover a wide selection of custom options in each of our collections, including colours, brickmould, grille patterns and more.

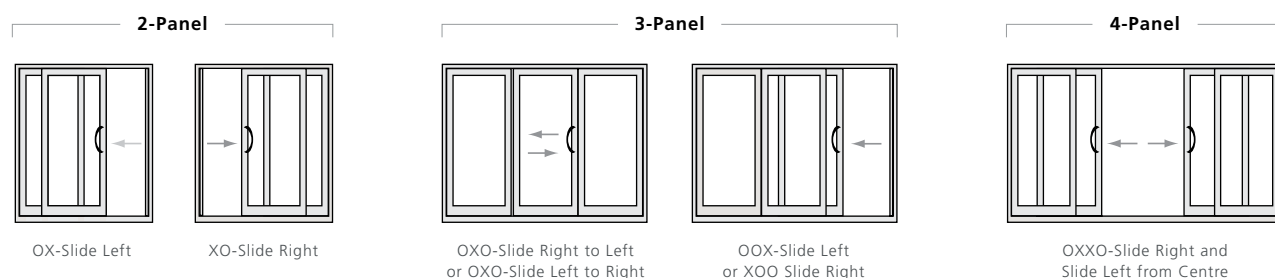
PAGE 31 ●

WILLMAR® COLLECTION

VINYL SLIDING PATIO DOORS

Sliding patio doors make excellent entry points to backyards, decks and balconies. Our Willmar® Collection combines exceptional performance with elegance. Made from the highest quality materials, designed to offer a high degree of visual appeal and to operate smoothly. So you can enjoy years of worry-free performance in a smooth-gliding, patio door with a modern profile.

■ CONFIGURATIONS AND FRAME SIZES



Viewed From Exterior

O – Stationary Panel(s) X – Operating Panel(s)

Dual-Pane	Height	OX or XO Widths			OXO, OOX or XOO Widths			OXXO Widths		
	79 1/2" (2019 mm)	59 1/2" (1511 mm)	71 1/2" (1816 mm)	95 1/2" (2426 mm)	88 3/4" (2254 mm)	106 3/4" (2712 mm)	142 3/4" (3626 mm)	117 1/8" (2975 mm)	141 1/8" (3585 mm)	189 1/8" (4804 mm)
	81 1/2" (2070 mm)				88 3/4" (2254 mm)	106 3/4" (2712 mm)	142 3/4" (3626 mm)	117 1/8" (2975 mm)	141 1/8" (3585 mm)	189 1/8" (4804 mm)
	95 1/2" (2426 mm)	59 1/2" (1511 mm)	71 1/2" (1816 mm)	95 1/2" (2426 mm)	88 3/4" (2254 mm)	106 3/4" (2712 mm)	142 3/4" (3626 mm)	117 1/8" (2975 mm)	141 1/8" (3585 mm)	189 1/8" (4804 mm)

Tri-Pane	Height	OX or XO Widths			OXO, OOX or XOO Widths			OXXO Widths		
	79 1/2" (2019 mm)	59 1/2" (1511 mm)	71 1/2" (1816 mm)	95 1/2" (2426 mm)	88 3/4" (2254 mm)	106 3/4" (2712 mm)	142 3/4" (3626 mm)	117 1/8" (2975 mm)	141 1/8" (3585 mm)	189 1/8" (4804 mm)



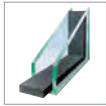
REINFORCED VINYL SASH

The sash is reinforced with steel to withstand high winds and equipped with a double perimeter seal for superior air-tightness. The sealed units offer optimal thermal performance. The sash glides smoothly on nylon tandem ball-bearing rollers.

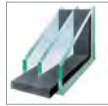
VINYL FRAME

The 5 7/8" (149 mm) mechanically fastened vinyl frame comes with three weather seals and an anodized screen track with stainless steel rollers. The all-vinyl sill is sloped at eight degrees for optimal drainage. All components are easily installed and replaced.

GLASS OPTIONS



Dual-Pane
Glass



Tri-Pane
Glass

LOW-E GLASS



SunFlow™



SunStable™

TEMPERED GLASS

Glass is heat treated to avoid breaking into sharp pieces when met with force or pressure. Increasing strength and peace of mind to reduce injury.

BLINDS BETWEEN GLASS (BBG)

Optional white Blinds Between Glass provide privacy and are virtually maintenance free. The blinds, which have no exposed cords, are thermally sealed between clear insulating glass, eliminating the need for dusting.

COLOURS

SOLID COLOUR



WHITE
VINYL

FULL EXTERIOR AND BRICKMOULD COLOURS

STANDARD OPTIONS



FRENCH
VANILLA



IVORY



DESERT
SAND



STEELE
GRAY



MOONLIT
MOSS



WINDSWEPT
SMOKE



COMMERCIAL
BROWN



CHESTNUT
BRONZE



BLACK

Moonlit moss, windswept smoke and commercial brown are a Gentek colour match.

PREMIUM OPTIONS



HEIRLOOM
WHITE



ARCTIC
SILVER



CASCADE



HUNTER
GREEN

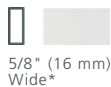


MESA
RED

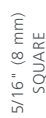
Variances in photography and printing may cause colours shown in this catalogue to vary from the actual finish.

GRILLE OPTIONS

GRILLES BETWEEN GLASS (GBG)



5/8" (16 mm)
Wide*

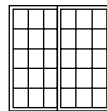


5/16" (8 mm)
SQUARE

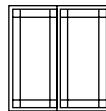


- White
- Pewter
- Black
- Brass

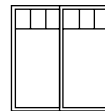
STANDARD GRILLE PATTERNS



Colonial



Prairie



Transom

** Available in white or desert sand.*

EXTERIOR OPTIONS

EXTERIOR VINYL TRIM



1 5/8" (41 mm)
Brickmould



2" (51 mm)
Brickmould

INTERIOR OPTIONS

JAMB EXTENSIONS

Our jamb extensions are factory applied in your choice of jamb widths and let you match your décor with a variety of options. Available in white and desert sand, as well as with wood jamb extensions that are ideal for staining and paint grade wood.



White Vinyl

INTERIOR

U-CHANNEL RETURN

Designed to accept 1/2" and 3/4" (13 mm and 19 mm) materials.



HARDWARE



STANDARD HARDWARE

Solid-colour doors come with matching (white) hardware. Paint-colour doors come with standard black (outside) and white (inside) hardware.

Keyed locks are also available



OPTIONAL LOCKING SYSTEM

The Two-Position Kick Lock mounts on the bottom of the operating door and is used as a secondary lock. Available in white.



RESOURCES

INSTALLATION METHODS

■ RETROFIT

This involves replacing only the window's existing sash and leaving the window frame intact. The vinyl box unit is 3 1/4" (83 mm) wide, making it ideal as an insert window that can be installed into the existing window frame. This economical option does not disturb the existing exterior and interior trims.

Accessories such as the sill expander for a sloped sill are site applied trim that covers the gap left between the existing sloped sill and the vinyl window. Another option would be to use an exterior casing where the decorative trim (factory or site applied) covers the gap left between the vinyl window and the exterior siding.

Vinyl box unit/block frame installed into your existing window frame maintains your existing interior and exterior trim.



■ FULL WINDOW REPLACEMENT

This involves completely removing the existing window and replacing it with a new window. With this option you can easily change the function, performance and appearance of your window style.

An example would be utilizing the 1 5/8" or 2" (41 mm or 51 mm) brickmould that matches the existing window size, making the installation simple to do yourself. You might also consider using new jamb extensions to completely change the look and functionality of your window from the inside and the outside.

Vinyl window with brickmould and sill nosing to fit the outside dimension of your existing window leaves your existing siding undisturbed.



The images in this brochure are for demonstration purposes only and are not to be considered installation instructions.

Always consult a professional window installer to determine the best application for your project.

Please review all federal, municipal and civic building codes and visit jeld-wen.ca for complete installation instructions prior to ordering and installing your new window.

■ RETROFIT



BLOCK FRAME RENOVATION INSTALLATION

Ideal for replacement applications, a block frame does not include a nail fin or brickmould. Installing the new window directly into an existing window frame allows minimal disturbance of the exterior siding, interior trim, paint or wallpaper.

■ FULL WINDOW REPLACEMENT



BRICKMOULD INSTALLATION

Ideal for both replacement and new construction application, using brickmould trim when renovating allows you to install a completely new window into an existing opening without disrupting the exterior siding, stucco or brickwork. The brickmould replicates a traditional wooden brickmould, which adds character and charm to both replacement and new construction application.



NAIL FIN INSTALLATION

Ideal for new construction or a renovation that includes the installation of new exterior wall finishes, the nail fin keeps the window securely in place and can be covered by almost any type of exterior finishing. Whether it be siding, stucco, brickwork, batten board, shakes or stone veneer.



J-CHANNEL BRICKMOULD INSTALLATION

This is an ideal installation application when exterior siding is to be installed as part of the renovation/construction process. This style of brickmould allows you to install your siding directly into the side of the window, eliminating the need for vinyl J-trim when using vinyl siding or excessive caulking with other forms of siding.



BLOCK FRAME INSTALLATION

Ideal for new construction or a renovation where neither a nail fin or a brickmould is being used, the window itself is the same depth as the wall and sealed with flexible exterior caulking and interior trim.

GLOSSARY

Anodized

A process to increase the thickness of the natural oxide layer on the surface of metal parts. The process is called anodizing because the part to be treated forms the anode electrode of an electrical circuit. Anodizing increases corrosion resistance and wear resistance, and provides better adhesion for paint primers and glues than does bare metal.

Argon Gas

A colourless inert gas that is injected in the airspace of an insulating glass unit to improve energy efficiency.

Brickmould

A form of exterior casing for windows and doors. It serves as a locator point for installation for the unit and provides a boundary for brick or other siding material on the face of the buildings.

Buck

A wood framework attached to the masonry inside a window or patio door rough opening.

Cladding

A protective aluminum or vinyl shell on the exterior surfaces of windows and patio doors.

Dual-Pane

Dual-Pane windows have two panes of glass with a dead air space in between (sealed units) that act as an insulation barrier.

Egress

The National Building Code of Canada 9.9.10.1 Egress Windows or Doors for Bedrooms refers to the minimum allowable size of windows and doors that can be used in a bedroom in order to provide an emergency exit.

Energy Rating (ER)

A scale rating the comparative performance of windows based on three factors: 1) solar heat gains; 2) heat loss through frames, spacer and glass; and 3) air leakage heat losses.

Flashing

Refers to thin pieces of impervious material installed to prevent the passage of water into a structure from a joint or as part of a weather resistant barrier (WRB) system.

Glazing

The insertion of glass into a window sash or door panel. The purpose of glazing is to provide effective weather sealing, prevent glass-to-metal contact and minimize glass breakage from mechanical or thermal stress.

Handing

The direction in which a door or casement window opens. To check the handing determine which side the unit is hinged on when viewed from outdoors.

Insulating Glass

Glazing with an enclosed air space between two or more panes of glass.

Jamb Size

The depth of the window frame which most often matches the thickness of the wall where the window is installed.

Lite (Light)

A pane of glass within a window, often simulated by adding grilles or Simulated Divided Lites.

Low-E Glass

A type of insulating glass that has a Low-emissivity (Low-E) coating.

Low-emissivity (Low-E) Coating

A thin metallic layer applied directly to the glazing surface the purpose of which is to reflect long wave energy back towards the source.

Mulled Unit (Combination Unit)

Two or more window units structurally joined together.

Mullion

The joint where two or more window units are structurally joined together.

NAFS (North American Fenestration Standard)

Harmonized Canadian and American fenestration standards which offers a more refined performance testing, rating and labeling system.

Nail Fin

A metal or plastic fin used to secure windows or doors to an opening.

OBM Brickmould Measurement

The outside measurement of the window's brickmould.

OSM Frame Measurement

The outside measurement of the window frame.

PVC

Polyvinyl Chloride is the third-most widely produced synthetic plastic polymer and used in such items as windows, pipe, bottles and many applications where it replaces rubber.

R-Value

Measures resistance of heat transfer, or insulation properties. The higher the R-Value, the better the insulating effect. R-Value is the inverse of U-Value.

Rails

The cross or horizontal members of the framework of a sash, door or other panel assembly.

Retrofit

The process of installing a new window or window sash into an existing window frame.

Rough Opening

The opening in the wall frame that the window or door fits into.

Sash

A single assembly of stiles and rails in a frame for holding glass on an operating window.

Shims

Wedges, usually about 2" (51 mm) wide used to position the window or door into the opening to ensure it is level, square and plumb.

Sweep

The weatherstripping attached to the bottom of a door.

Sill

The horizontal frame member at the bottom of a window or door assembly.

Solar Gain

The positive contribution to the heating of a building's interior made by the sun's energy passing through a window.

Spacer

The strip of material that maintains uniform separation between the layers of glass in the glazing unit of a window.

Stiles

The upright or vertical outside pieces of the framework of a sash, door or other panel assembly.

Tempered Glass

Glass is heat treated to avoid breaking into sharp pieces when met with force or pressure. Increasing strength and peace of mind to reduce injury. Frequently used on patio doors or windows near ground level.

Textured Glass

Glass that has repeating and often opaque patterns to add interest and style to door, patio and decorative windows.

Tinted Glass

Glass with slight or significant addition of grey, green, or bronze colour to reduce glare in windows that get a lot of direct sunlight.

Transom

A stationary window above a window or door.

Tri-Pane

Tri-Pane windows have three panes of glass with two dead air spaces in between (sealed units) that act as an insulation barrier.

U-Factor (U-Value)

U-Factor (imperial) or U-Value (metric) indicates the rate of heat transfer. The lower the U-Value, the slower the heat transfer, resulting in a more comfortable living space as well as energy savings. U-Value is the inverse of R-Value.

Weatherstripping

Material around operating lites designed to reduce air leakage or water penetration or both.



JELD-WEN

Expand your window
and door vocabulary at
jeld-wen.ca



OUR WARRANTY TO YOU

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN window and patio door Products (except United Collection products) manufactured on or after **June 1, 2019** for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

■ WHAT THIS WARRANTY COVERS ■

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided as specified below.

	Wood and Metal Clad Wood	Composite	Vinyl and Metal Clad Vinyl	Aluminum
Basic Product Coverage Owner-Occupied Single-Family Residence	20 years	10 years; glass is covered for 20 years	as long as you own and occupy your residence	10 years
Basic Product Coverage Commercial (Other than Owner-Occupied Single-Family Residence)	20 years	10 years	10 years	2 years
Skilled Labor² Coverage	2 years	2 years	2 years	1 year
Transferability the maximum length of any coverage when you sell your residence or it becomes occupied by other than the original owner	10 years	10 years	10 years	Non-transferable

SPECIAL COVERAGES (APPLIES TO BOTH OWNER-OCCUPIED AND COMMERCIAL)

The following Special Coverages apply to special product features and options; not all options are available on all products or in all regions.

Glass Options	Coverage	Notes
Triple-Glazed Glass Units	20 years	Includes the glass panes and the insulating seal.
ImpactGard® Glass Units	10 years	
Special Glazings	5 years	Includes laminated glass units other than ImpactGard, and glass options not listed in our product literature, e.g., leaded or decorative glass.
Blinds/Shades Between the Glass	10 years	Includes the seal, external control mechanism, and operation of the shade/blind.
Stress Cracks	1 year	Applies to sealed glass units installed in windows and patio doors. Laminated glass and special glazings are excluded. Coverage includes replacement glass and skilled labor ² necessary to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.
Accidental Glass Breakage	Same as the Basic Product Coverage above (Owner-Occupied or Commercial)	Applies to Products ordered with double-strength or thicker glass. Not covered: damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.

Finish Options	Coverage	Notes
Finish on Metal Clad Exteriors	AAMA 2605: 30 years AAMA 2603/2604: 10 years Anodized: 5 years	Coverage is for peeling, checking, cracking, or exhibiting excessive chalk, fade or color change ³ . Clad products installed within one mile of a salt-water source (for example, an ocean or salt lake) or other corrosive environment require additional and specific maintenance requirements. Refer to our full care and maintenance instructions.
Factory Interior Finish on Wood Products	1 year	Coverage is for peeling, checking, or cracking. Should the factory interior finish be proven defective within this time period, we will at our option, replace or refinish the component or product, or offer a refinish credit up to \$50 per opening for windows or \$100 per opening for patio doors. This coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.
Colored and Laminated Surfaces on Vinyl and Composite Products	10 years	Coverage is for peeling, blistering, or flaking, and excessive color change ³ . This coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.
Other Special Coverages	Coverage	Notes
AuraLast® Protection for Wood Products	Owner-Occupied Single-Family Residence: as long as you own and occupy your residence	Coverage is for wood decay and/or termite damage in pine wood components. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN® Customer Care Department. Please contact us.
	Commercial: 20 years	
Custom Fiberglass Door Slabs	As long as you own and occupy your residence	
Factory Prefinish on Custom Fiberglass Doors	10 years	Should the factory prefinish be proven defective, we will at our option refinish the door or pay up to \$350.00 per opening to the current owner.
Electric Operators	1 year	Coverage includes replacement parts and skilled labor necessary to replace the operator for one year.
Retractable Roll Screens	5 years	

■ HOW TO GET ASSISTANCE ■

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

	In the United States:	In Eastern Canada:	In Western Canada:	In Ontario Canada:
Mail:	JELD-WEN Customer Care Attn: Warranty Claims P.O. Box 1329 Klamath Falls, OR 97601	JELD-WEN Service Dept 90, rue Industrielle Saint-Apollinaire, Quebec, Canada G0S 2E0	JELD-WEN Service Dept 550 Munroe Avenue Winnipeg, Manitoba, Canada R2K 4H3	JELD-WEN Service Dept 90 Stone Ridge Road Vaughan, Ontario Canada L4H 3G9
Phone:	888-JWHelpU 888-594-3578	800-463-1930	888-945-5627 204-668-8230	800-440-2714 905-265-5700
Fax:	800-436-5954	888-998-1599	204-663-1072	905-265-5704
ail:	jeldwenwarranty@jeld-wen.com	jwwarrantycaeast@jeldwen.com	jwwarrantycawest@jeldwen.com	jwwarrantyca@jeldwen.com
Web	www.jeld-wen.com/contact-us			

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

WHAT WE WILL DO

Upon receiving your notification, we will send out an acknowledgment within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.



■ HOW TO GET ASSISTANCE (continued) ■

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/ component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer.

PRODUCT PURCHASE DATE: _____
ORDER NUMBER: _____

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to **twelve (12) months** from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

■ WHAT THIS WARRANTY DOES NOT COVER ■

JELD-WEN® is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; natural weathering of surfaces. Variance in color or texture of natural wood parts, and natural tarnishing of copper cladding are not considered defects.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Exposure to chemicals (e.g. brick wash) or a harsh environment (e.g. salt spray or airborne pollutants) unless otherwise stated above.
- Misuse, abuse or failure to properly finish and provide maintenance.
- Alteration or modification of the Product (e.g. customer applied tints or films, paint finishes, security systems).
- Any cause beyond the reasonable control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for fiberglass doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).

- Wood decay in wood components other than of pine species and any components (including pine) that come in direct contact with soil. Note: superficial mold/ mildew does not indicate wood decay.

JELD-WEN is also not liable for:

- Glass breakage (except as specifically covered above).
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Slight expansion or contraction of product components due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" (6 mm) or less due to temperature and humidity, consult the Homeowner's Manual on how to work with this natural movement.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Hairline cracks in factory-applied finishes; surface cracks that do not compromise the underlying material are not a defect.
- Damage or distortion to other property, including but not limited to, vinyl siding, building components or landscaping caused in whole or in part by reflection of light or heat from JELD-WEN windows or doors.
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Repairs on product not accessible by road; travel costs related to repairs on product located more than 125 miles/200 kilometers from an authorized dealer; providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment.
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/ provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

IMPORTANT LEGAL INFORMATION -- PLEASE READ THIS CAREFULLY. IT AFFECTS YOUR RIGHTS.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venued in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN® in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ "JELD-WEN Products" shall refer to window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.

² "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related issues.

³ "Chalking" of the exterior finish is not a defect unless it exceeds a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D4214. Fading or changing in color of the exterior finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed area of finish that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed area of finish. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

PLANNING WORKSHEET

Before making a final decision on the windows and patio doors you choose for your home, there are many things to be considered. We suggest you take a few moments to outline your preferences before consulting with your builder or home renovator.

TYPE OF INSTALLATION ☐ New construction ☐ Renovation

JELD-WEN

To find a dealer
near you, visit
jeld-wen.ca

QUESTIONS TO CONSIDER

What is your home's architectural style?

(e.g. traditional, contemporary, old world)

Which elements in your home should your windows or doors match?

(e.g. kitchen cabinets, millwork, moulding)

Do you have specific lifestyle or landscaping considerations?

(e.g. focus on recreational backyard, strong curb appeal, lot elevation and orientation)

Are there any "must-have" elements in the window or door you chose?

(e.g. energy efficiency, hardware, colour)

What are your climate considerations?





The JELD-WEN® website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need.

JELD-WEN reserves the right to change product specifications without notice.
Please check our website for current information: **www.jeld-wen.ca**



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